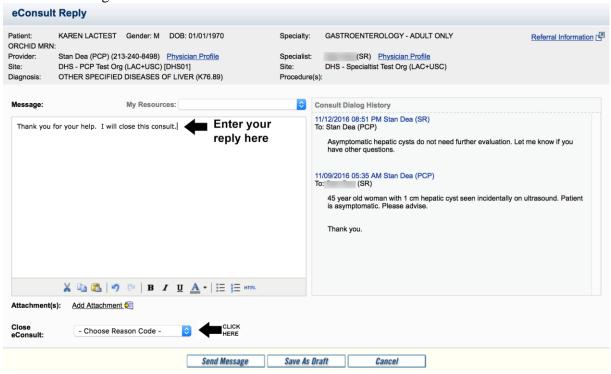
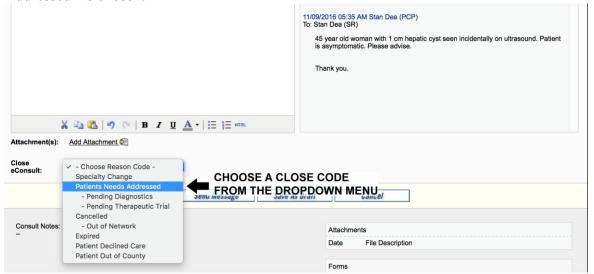
JOB AID – CLOSING A CONSULT (PCP) DEC 2016

This job aid is to instruct submitting providers how to close an eConsult after a response from a specialty reviewer.

1. Enter the reply in the dialog box. Then click the "Close eConsult" dropdown menu below the dialog box.



2. Choose a reason code from the dropdown menu. In the example below, "Patient Needs Addressed" is chosen.







3. Click on the "Close Consult & Send" button to close the consult.

